

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Thomas L. Hill, et al.  
Serial No.: 09/925,569  
Filing Date: August 9, 2001  
Art Unit: 2161  
Title: METHOD AND SYSTEM FOR DETERMINING  
SERVICE RESOURCES ALLOCATION

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Technology Center 2100

Honorable Assistant Commissioner  
for Patents  
Washington, D.C. 20231

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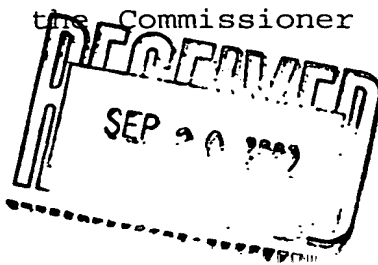
*Willie Jiles*

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**INFORMATION DISCLOSURE STATEMENT**

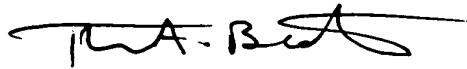
Applicants respectfully request, pursuant to 37 C.F.R. §§ 1.56, 1.97 and 1.98, that the references listed on the attached PTO-1449 form be considered and cited in the examination of the above-identified patent application. Three (3) books are enclosed for the convenience of the Examiner.

Applicants believe that this Information Disclosure Statement has been filed before the mailing date of a first office action on the merits. Therefore, pursuant to 37 C.F.R. § 1.97(b), Applicants believe that no fee is due. However, if a fee is required, the Commissioner is hereby authorized to



charge any fees to Deposit Account No. 02-0384 of Baker Botts L.L.P. Furthermore, pursuant to 37 C.F.R. § 1.97(h), no representation is made that these references qualify as prior art or that they are material to the patentability of the present application.

Respectfully submitted,  
BAKER BOTTS L.L.P.  
Attorneys for Applicants



Thomas A. Beaton  
Reg. No. 46,543

Date: September 11, 2002

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